1. Who can check-out Playaway Launchpads?
   Only current Queen Creek library card holders can check-out Playaway Launchpads.

2. What is the check-out time for Launchpads?
   Launchpads may be checked out for up to one week at a time and are not renewable.

3. What are the penalties for damaged or late Launchpads?
   - The cost of the Launchpad varies, but the maximum amount is $129.99.
   - The late fee for a Launchpad is $2.00 per day per item
   - Total cost of the Launchpad will be applied to the customer’s account as a lost/damaged item.

4. Where can a customer check-out a Launchpad?
   Launchpads can be checked out at the Customer Service Desk or the self-check machine.

5. Where can a customer return a Launchpad?
   Launchpads must return to the Customer Service Desk.

6. What should I do if the Launchpad is not working?
   If any technical problems are encountered, the Launchpad should be returned immediately to the Customer Service Desk. Do not attempt repairs, adjustments, or alterations of any kind.