





**Jeremy Reeder**  
**Director**  
**County Librarian**

## **Dear Maricopa County,**

Over the last year, we've seen our community coming back to the library! At all 18 of our library branches, we've seen more and more people browsing our shelves, using our computers, and booking our study rooms—and, after nearly two years of virtual programming, we began to host in-person events again! In just 6 months of programming, over 31,000 people joined us for book clubs, storytimes, job fairs, technology help, and more!

As we see the rising costs of inflation impacting our communities, the value of a library card is more apparent than ever. I wholeheartedly believe that an investment in library services means a direct investment in the future of Maricopa County. As we move into a new year, we remain committed to serving our community through high quality library services that provide access, foster creativity, and inspire learning.



**+99%**

Chromebook &  
Hotspot Circulation



**+167%**

Customer  
Visits



**+93%**

Physical  
Circulation



**+2082%**

Computer  
Usage

# Big Moments This Year



## COVID-19 At Home Kits

In partnership with Maricopa County Public Health, MCLD libraries distributed 59,445 At-Home COVID-19 Test Kits to people across the county—that's 118,890 total tests!



## Georgia T. Lord Library

In partnership with the City of Goodyear, MCLD built a brand new library! The Georgia T. Lord Library boasts a treehouse themed children's area, more than 30 computers, eight study rooms, a dedicated teen space, and a self-service café.



## El Mirage Library Project

In partnership with the City of El Mirage, MCLD transformed an old fire station into the new El Mirage Library! The new space hosts a dedicated computer and children's area, along with a multi-purpose, 69-person capacity Community Room.



## PressReader & New York Times

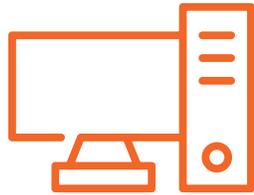
This year, MCLD expanded access to digital periodicals with PressReader and the New York Times. Cardholders can access NYT online for free, or use PressReader to browse from more than 7,000 worldwide publications.

# Engagement



**18**

Libraries



**6.2M**

Website Visits

**1.7M**

Library Visits

**1,649**

Book-A-Librarian Virtual  
Appointments



**1,857**

Events



**2,300**

Online Events

**96K**

Online Event  
Attendees

**31K**

Event  
Attendees

**80K**

Summer  
Readers

**273**

Employees

**45%**

Summer Reading  
Program Completion

**5,969**

Volunteer  
Hours

# Access

## Terminology

**eMedia** = eBooks, audiobooks, streaming music and movies, and eMagazines

**eResearch** = Searches and retrievals on digital databases used for reference & research

**eLearning** = Searches and retrievals on digital databases that teach a skill or focus on test prep

**Library of Things** = Non-traditional library materials like Citizen Science Kits, Culture Passes, Seed Libraries, Ukuleles, and Telescopes

**Take-Home Program Kits** = Kits containing a guided craft or activity for at home



## Physical Materials

**5.3M**

Physical Circulation

**671.8K**

Physical Collection

**148K**

Take-Home Program Kits

**10.6K**

"Library of Things" Checkouts



## Public Computer Use

**465**

Computers

**111.8K**

Hours Used

**111.6K**

Wi-Fi Users

**5,411**

Chromebooks & Hotspots To-Go



## Digital Resource Use

**15.1M**

In eMedia Collection

**2.5M**

eMedia Streams & Downloads

**446.7K**

eResearch Uses

**368.6K**

eLearning Uses

# About Maricopa County Library District

Maricopa County Library District (MCLD) is a special taxing district that operates 18 libraries located throughout Maricopa County. The operational model of each library depends on its size and location.

|  |                                  |   |  |  |                                      |
|--|----------------------------------|---|--|--|--------------------------------------|
| <b>Population<br/>&lt; 50K</b>   | <b>MCLD funds<br/>operations</b> | <b>Population<br/>50K+</b>  | <b>Municipality<br/>funds<br/>operations</b> | <b>Unincorporated<br/>community</b>  | <b>MCLD<br/>funds<br/>operations</b> |
| <b>Municipality owns the facility and is responsible for its maintenance.</b>  |                                  | <b>Municipality owns the facility and is responsible for its maintenance.</b>   |  | <b>MCLD owns the facility and is responsible for its maintenance</b>   |                                      |
| Through an Intergovernmental Agreement with a municipality or school district, this model provides access to a public library in small towns or unincorporated areas where operational funding may not be available. |                                  | Through an Intergovernmental Agreement, the municipality utilizes MCLD's expertise in library operations and gives the community increased access to materials and services at a lower cost compared to self-operation. |  | This model provides access to a public library in unincorporated areas of the County where operational funding may not be available. |                                      |

# Library Operations Overview

## Municipality-owned, County-funded

El Mirage Library (El Mirage, AZ)  
Fairway Library (Sun City, AZ)  
Fountain Hills Library (Fountain Hills, AZ)  
Gila Bend Library (Gila Bend, AZ)  
Guadalupe Library (Guadalupe, AZ)  
Litchfield Park Library (Litchfield Park, AZ)  
North Valley Regional Library (Anthem, AZ)  
Sun City Library (Sun City, AZ)

## Municipality-owned, Municipality-funded

Asante Library (Surprise, AZ)  
Georgia T. Lord Library (Goodyear, AZ)  
Hollyhock Library (Surprise, AZ)  
Northwest Regional Library (Surprise, AZ)  
Perry Library (Gilbert, AZ)  
Queen Creek Library (Queen Creek, AZ)  
Southeast Regional Library (Gilbert, AZ)

## County-owned, County-funded

Aguila Library (Aguila, AZ)  
Ed Robson Library (Sun Lakes, AZ)  
White Tank Library (Waddell, AZ)

# The Maricopa County Library Community

Many communities across the County operate their own public library systems, separate from MCLD. The Library District allocates funds from the countywide tax to these library systems, providing support for programs and services with a significant impact on literacy, education, and access.



**The Library Assistance Program\***  
Funding to increase materials access



**The Annual Summer Reading Program**  
Program infrastructure provided to all public libraries



**Digital Resources**  
A package of 26 online databases for research, learning, and entertainment



**Countywide Library Courier System**  
Regular delivery to public libraries for the return of materials



**Hosting of Integrated Library Software\*\***  
Manages all cardholder accounts, cataloging, and circulation

*\*In FY22, MCLD allocated \$3.7 million between all independent, public library systems. This calculation is based on the Primary Assessed Valuation (property value) and the number of total library cards issued to non-residents that live in Maricopa County.*

*\*\*with the exception of Phoenix Public Library*

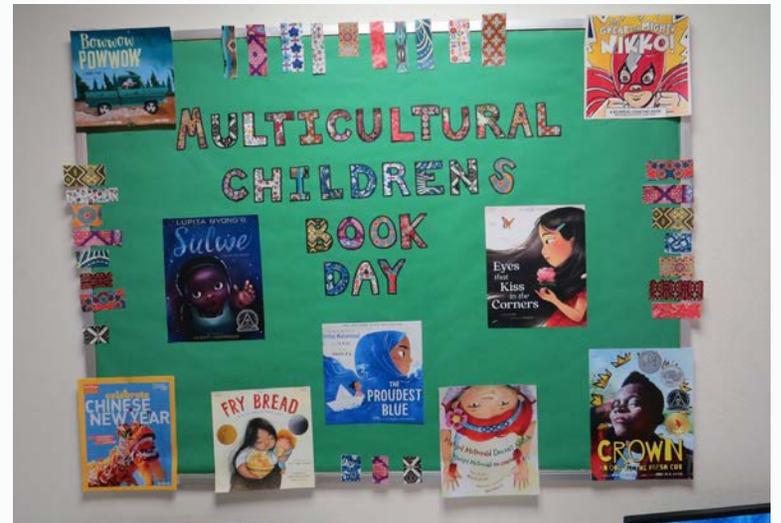
# Testimonials

**“My family and I love that if a certain library doesn’t have what we’re looking for, they will request it from another library and ship it to the library that we request.”**

**“This is a very informative library and I always find books and information here which help me with my life, and I also find great materials for entertainment, and great materials for helping my children with their school projects.”**

**“I use many, many of the MCLD libraries, and generally have a very good experience. It is interesting to see how each library has its own “personality” and its stock of books generally reflects its local population (yay). I luv that you can return books at any MCLD location, that you can reserve books at a pickup location you want, that check-in and check-out are automated.”**

# Photos



# Photos

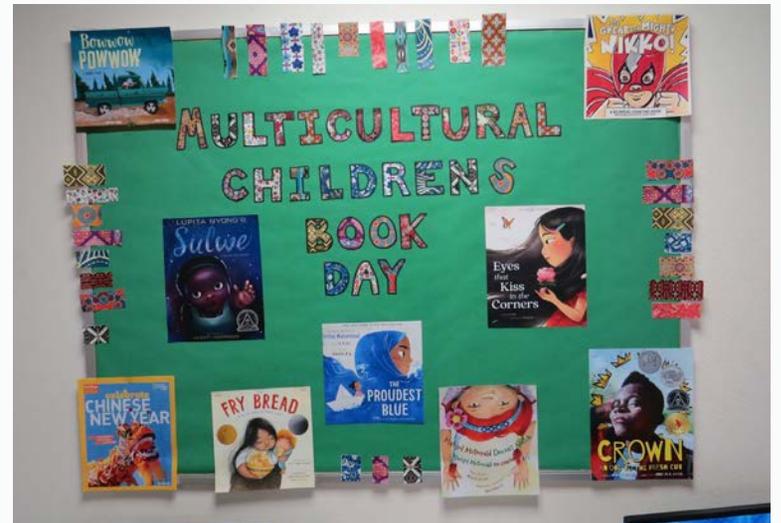


Take the step!

- REDUCE
- REUSE
- RECYCLE



# Photos

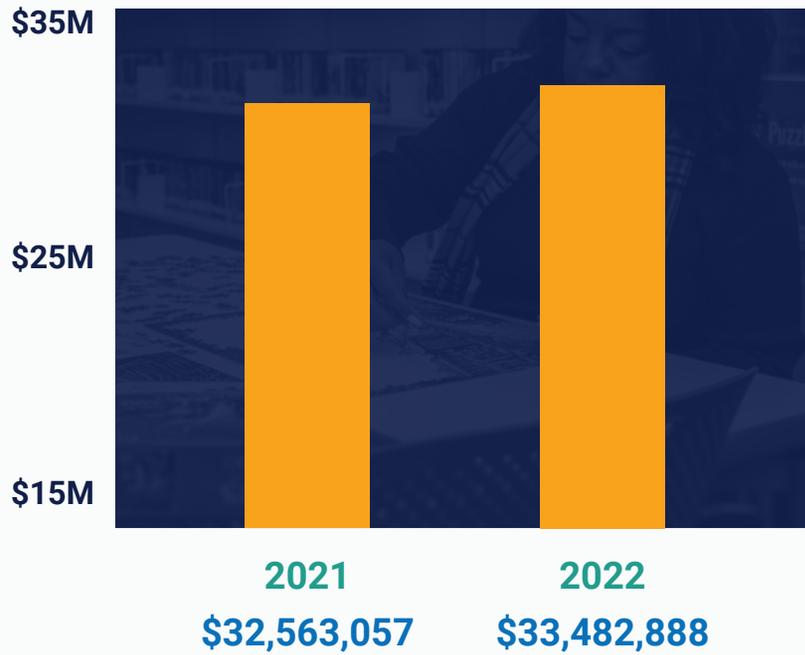


# Photos



# Finances

## Revenue



## Expenditures

