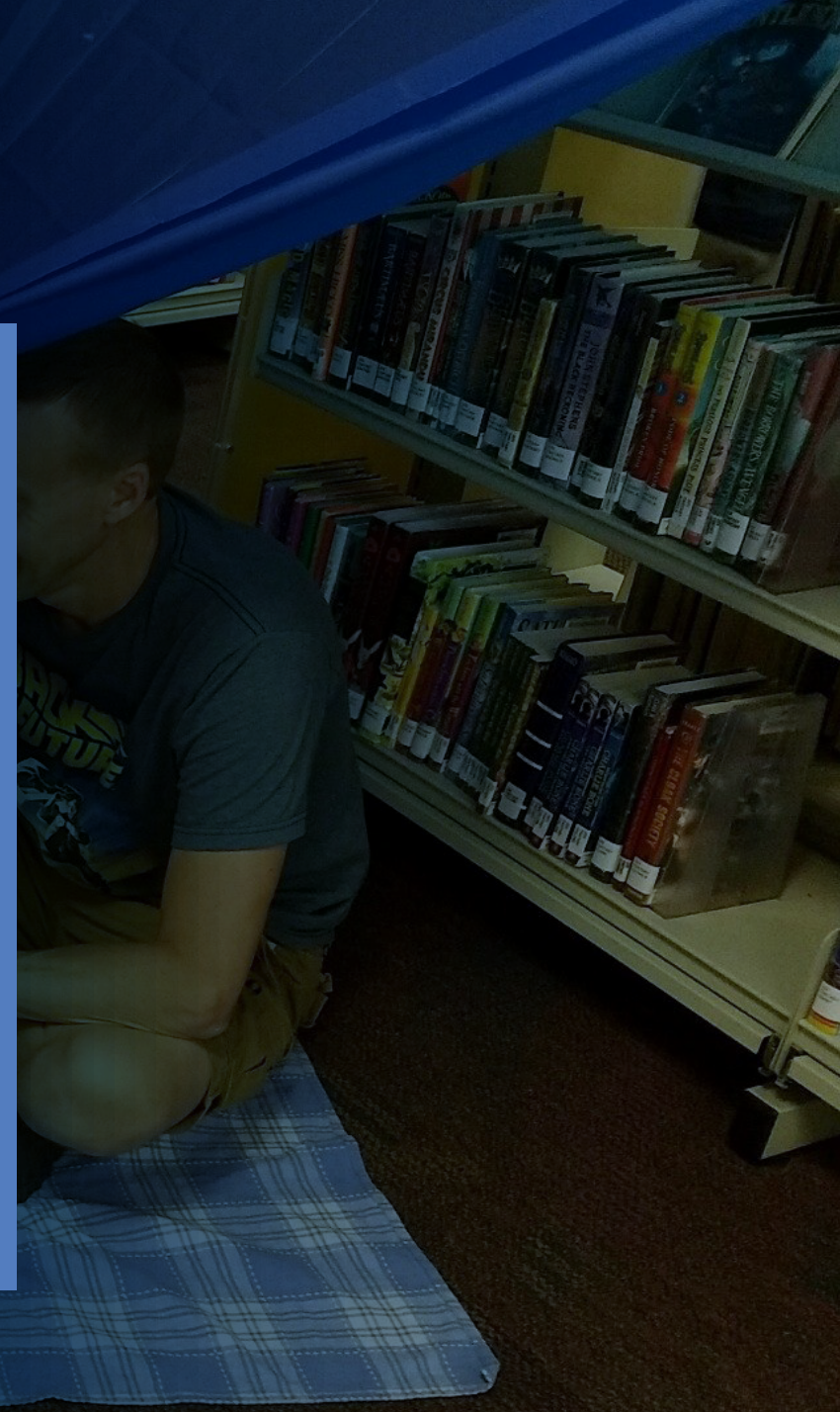




Maricopa County  
Library District

[mclidaz.org](http://mclidaz.org)  
602-652-3000



# Annual Report

FY 2019



Maricopa County Library District



*Cindy Kolaczynski*  
Director/County  
Librarian

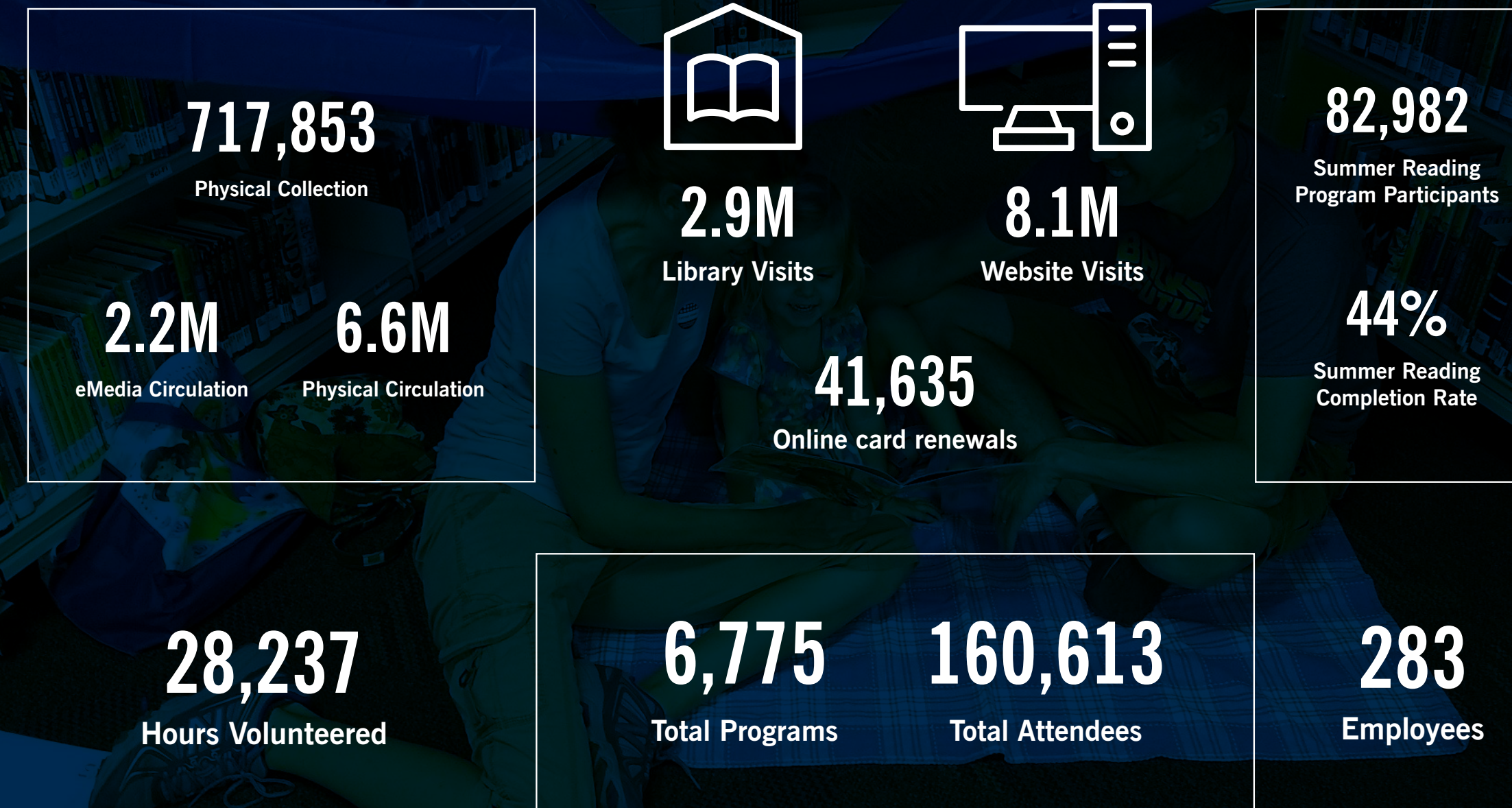
Dear Maricopa County,

Public libraries across the nation are facing increasingly difficult challenges. I'm proud to share our 2019 annual report, which demonstrates that we have not only found ways to stay relevant, but to continue to innovate. Some highlights of the past year include:

- Eliminating overdue fines, restoring library card access to thousands of Maricopa County residents
- Boosting our digital collection, use of which has increased by 16% compared to last year
- Increasing active cardholders by 15% compared to 2018
- Processing 41,635 card renewals online, a 19% increase vs. 2018
- Holding more than 6,700 programs for kids, teens, and adults that attracted more than 160,000 attendees
- Improving summer reading program completion rates to a countywide average of 44%

We are looking forward to an even better and busier 2020. Sign up for information from your library at [mclidaz.org/subscribe](http://mclidaz.org/subscribe).

## By The Numbers



# 2019 Highlights



## Author Visits

MCLD welcomed Diana Gabaldon, bestselling author of the Outlander novels, to our Queen Creek Library in January.

[Watch the Talk »](#)

## No Fines

On May 22, MCLD eliminated all current and future overdue fines restoring access for thousands of Maricopa County residents.

[Read More »](#)

## Wifi Hotspots

Gila Bend Library is lending laptops and Wi-Fi hotspots to local residents so they can continue their education at home.

[Learn More »](#)

## Citizen Science

MCLD offers easy to use kits for check out. Customers can measure light pollution, rain levels, even track insects, and share their findings with the scientific community.

[Learn More »](#)

# Digital Resources

MCLD offers more digital resources than ever. They fall into three types: eLearning, eMedia, and eResearch.



## eLearning

(online help with homework and test taking, starting a business, language learning)



**33,649**

eLearning Uses



## eMedia

(digital audiobooks, music, movies, tv shows, and magazines)  
MCLD customers streamed or downloaded items 2.2 million times in FY '19.



**17,116,268**

eMedia Collection

**2,214,115**

eMedia Circulation



## eResearch

(online job search help, personal finance, news, health and wellness, consumer research)



**219,538**

eResearch Uses



# Public Computer Use

**496**

Computers

**338,178**

Hours Used

**176,031**

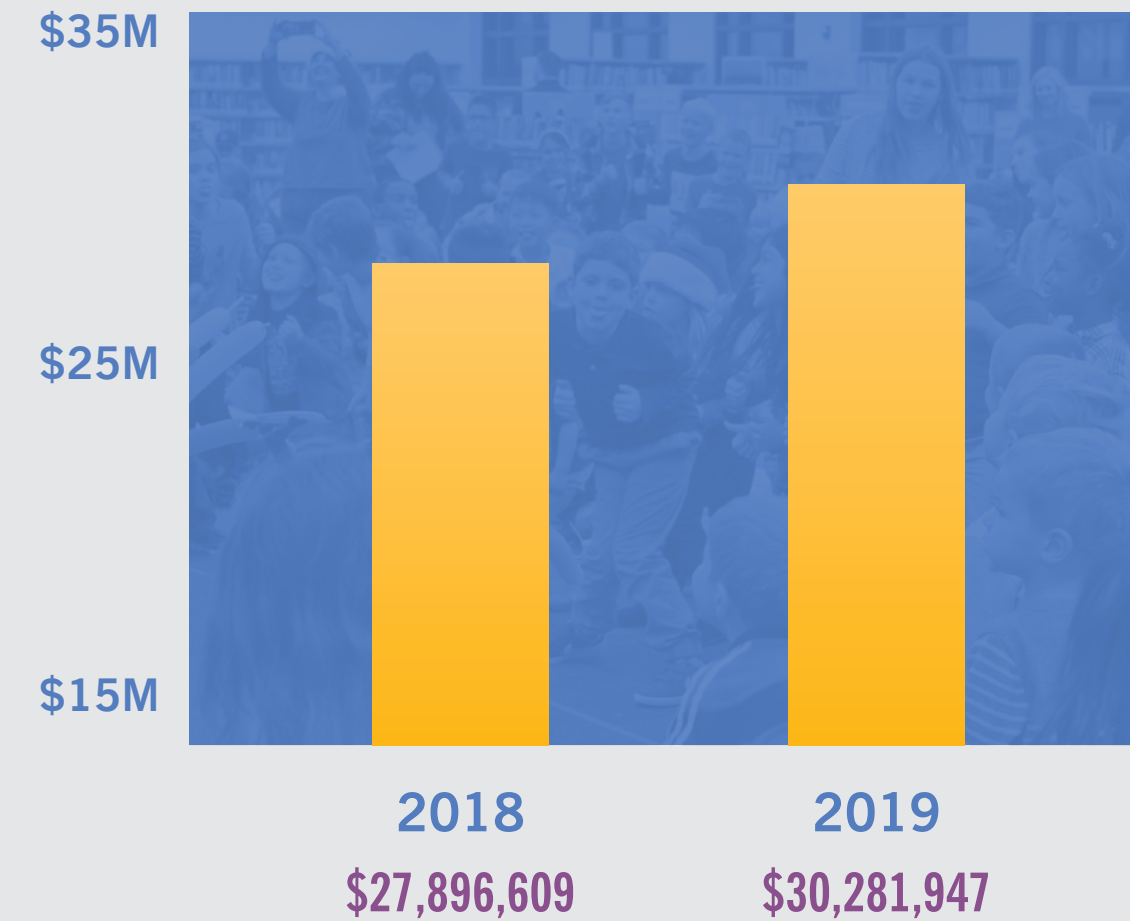
Wi-Fi Users

**8.1M**

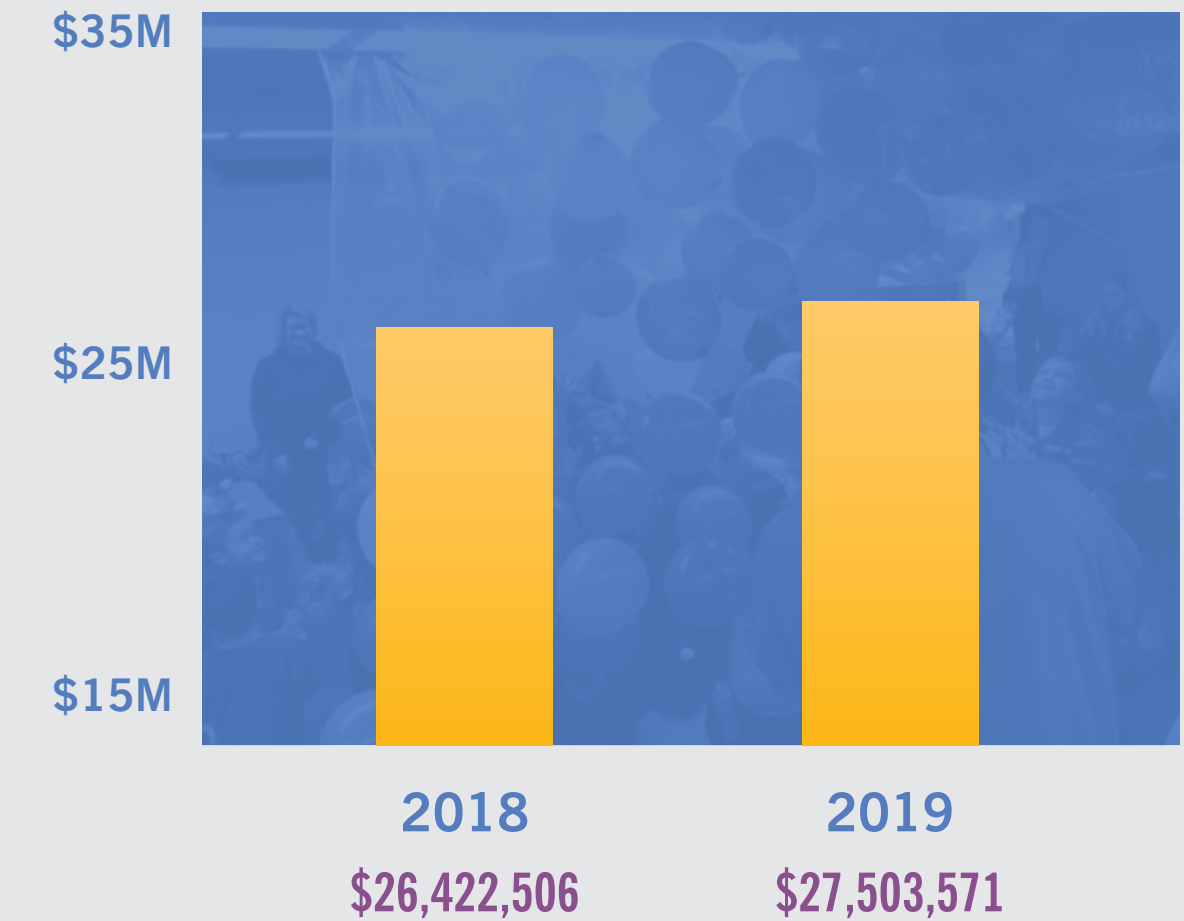
website visits

# Finances

### Revenue



### Expenditures



# West Region

**MCLD's West Region** includes Maricopa County's White Tank Library and partnerships with the Town of Gila Bend, and the Cities of Goodyear and Litchfield Park. In FY 2019, this region had **377,868** visitors. They held **1,734** programs with **40,000** attendees.



**Bollywood Dancing**



**Squid Dissection**



**Bean Art**



**Kung Fu**



**White Tank**



**Litchfield Park**



**Gila Bend**



**Goodyear**



Bob Ross Painting



Adults' Night Out



Teddy Bear Picnic



EZ Crochet for Kids



Tales & Ales

MCLD's East Region includes Maricopa County's Ed Robson Library and partnerships with the Towns of Fountain Hills, Guadalupe, and Queen Creek. In FY 2019, this region had **512,066** visitors. They held **1,430** programs with **27,000** attendees.

# East Region



Guadalupe



Fountain Hills



Ed Robson



Queen Creek





Easter Party



Sushi Puppets



Recycled Art



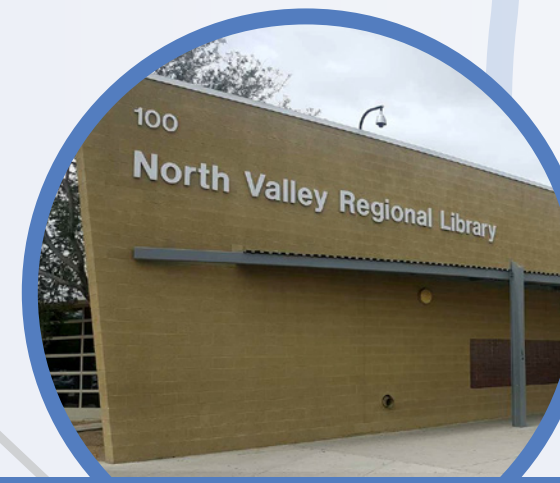
Star Wars Summer

MCLD's **North Region** includes Maricopa County's Aguilá Library and partnerships with the City of El Mirage, the Deer Valley Unified School District, and the Sun City Recreation Centers. In FY 2019, this region had **607,505** visitors. They held **1,321** programs with **27,500** attendees.

# North Region



Aguilá



North Valley Regional



El Mirage



Fairway



Sun City





Sugar Skull Painting



Digeridoo  
Down Under

MCLD's Surprise Region includes a partnership with the City of Surprise. In FY 2019, this region had 421,976 visitors. They held 896 programs with 21,600 attendees.



Solar Drawings



Tie Dye Shirts

# Surprise Region



Northwest



Hollyhock





Caroling in the Library

MCLD's Gilbert Region includes partnerships with the Town of Gilbert and Chandler Unified School District. In FY 2019, this region had 960,155 visitors. They held 1,394 programs with 41,400 attendees.



Pinkalicious Party



Family Fort Night



Bio Blitz

# Gilbert Region

